



ConnectWise Cloud Backup™ for Office 365

Secure Productivity Unlocked

ConnectWise Cloud Backup offers a cloud backup solution that protects and restores data within the Microsoft 365 ecosystem, including Exchange, SharePoint, OneDrive, and Teams. This solution is designed to provide SMBs with a comprehensive data protection and recovery solution, including features like unlimited backup storage, up to 6 snapshots per day, and one-click restore.

- ✓ Run your business securely, from anywhere.
- ✓ Eliminate redundant solutions and simplify IT stack.
- ✓ Unleash Intelligent productivity.
- ✓ Go from covered to recovered in seconds.
- ✓ Automated and comprehensive data protection.
- ✓ Enterprise grade peace of mind.

With optional add-ons for:

- ✓ Data protection with full disk encryption
- ✓ Enhanced security posture with patch management.



Lightning-fast Recovery

Recover data in seconds with advanced search and filtering to quickly navigate lost data.



Secure and compliant by design

Recover data in seconds with advanced search and filtering to quickly navigate lost data.



Unlimited backup and storage

Recover data in seconds with advanced search and filtering to quickly navigate lost data.



Protects all Microsoft 365 workloads

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Key Features & Benefits

Unlimited Backup Storage – SkyKick offers unlimited storage for backups, ensuring customers can protect their growing data volumes without worrying about capacity limits.

Multiple Daily Snapshots – With up to 6 snapshots per day, SkyKick captures the state of your data at various intervals, providing a granular and reliable backup.

One-Click Restore – Restoring data is simplified with one-click restore, allowing for quick and easy recovery of documents, mail items, folders, contacts, and entire mailboxes.

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Seamless Integration – SkyKick integrates seamlessly with existing services, including Microsoft Azure, ensuring a comprehensive backup solution within your MSP/TPx offering.

Compliance and Security – SkyKick provides compliance features, including GDPR and HIPAA compliance, and utilizes AES-256 bit encryption to secure sensitive user data.



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Ransomware Protection – SkyKick's immutable, encrypted storage environment protects against ransomware attacks, allowing for easy restoration of files without paying the ransom.

Automated Discovery – SkyKick automatically discovers new sites and users, ensuring that all your data is protected.

Powerful Search – SkyKick's search function allows for quick and easy retrieval of data.

Data Protection & Data Recovery Features

  ConnectWise Cloud Backup™	Microsoft 365 (Business Basic, Standard & Premium)	Microsoft 365 + ConnectWise
General		
Protection against permanent deletion of content by users or administrators	✗	✔
Auto discovery and enablement of backup for all resources	✗	✔
Free dedicated support	✗	✔
Exchange Online		
Deleted item retention	30 Days	Unlimited
Individual Mailbox capacity	50 GB per mailbox	Unlimited Backup
Shared Mailbox capacity	50 GB per mailbox	Unlimited Backup
Resource Mailbox capacity	50 GB per mailbox	Unlimited Backup
Public Folder capacity	100 GB per mailbox	Unlimited Backup
Restore emails, calendars, contacts, tasks, notes, journals, and entire mailbox	✗	✔
Cross-mailbox restore	✗	✔
Point-in-time restore	✗	✔
SharePoint Online		
Deleted item retention	93 Day	Unlimited
Storage capacity baseline	1 TB	Unlimited Backup
Enables simplified viewing of multiple versions of same file	✗	✔
Backup and restore SharePoint sites, libraries, lists, and files	✗	✔
Point-in-time restore	✗	✔
OneDrive for Business		
Deleted item retention	93 Day	Unlimited
Storage capacity per user	1 TB	Unlimited Backup
Bulk restore OneDrive for Business files, folders, and full account	✗	✔
Point-in-time restore	✗	✔
Microsoft 365 Groups		
Deleted item retention	30 Days	Unlimited
Group Mailbox capacity	50 GB	Unlimited Backup
Backup and restore of Group mailbox, calendar, files, and OneNote	✗	✔
Point-in-time restore	✗	✔
Microsoft Teams		
Deleted item retention	93 Day	Unlimited
Data storage capacity (files & notebook)	1 TB	Unlimited Backup
Backup and restore of Teams standard and private channels, posts, and files	✗	✔
Backup and restore of Microsoft Teams chats and files	✗	✔
Point-in-time restore	✗	✔
Microsoft Planner		
Deleted item retention	✗	✔
Maximum Tasks Capacity	9,000	Unlimited Backup
Maximum Buckets in a Plan	200	Unlimited Backup
Maximum Plans owned by a Group or User	200	Unlimited Backup
Backup and restore of Microsoft Planner plans, buckets and tasks	✗	✔
Point-in-time restore	✗	✔